



FIFA Club World Cup 2025™ Return Phase User Guide for Club Fans Tickets

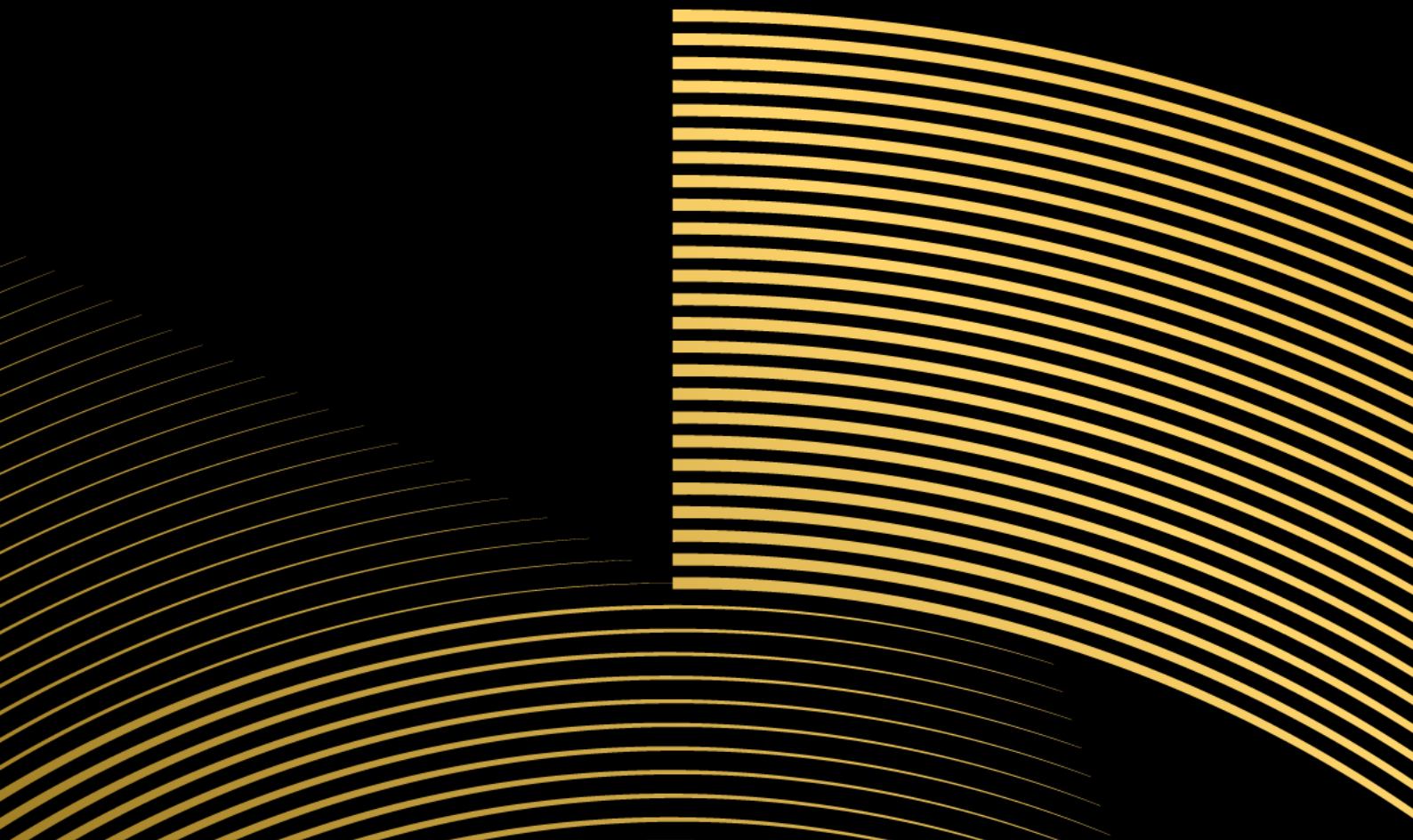




Table of Contents

1. Ticket Return	2
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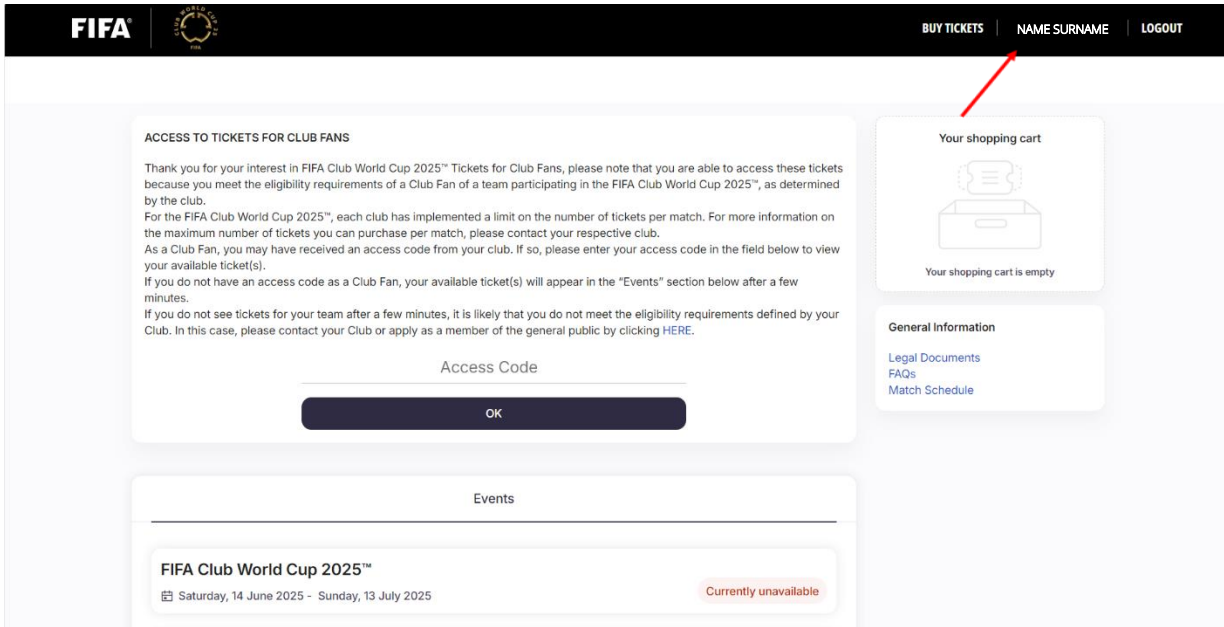
Please note that all images in this document are illustrative.



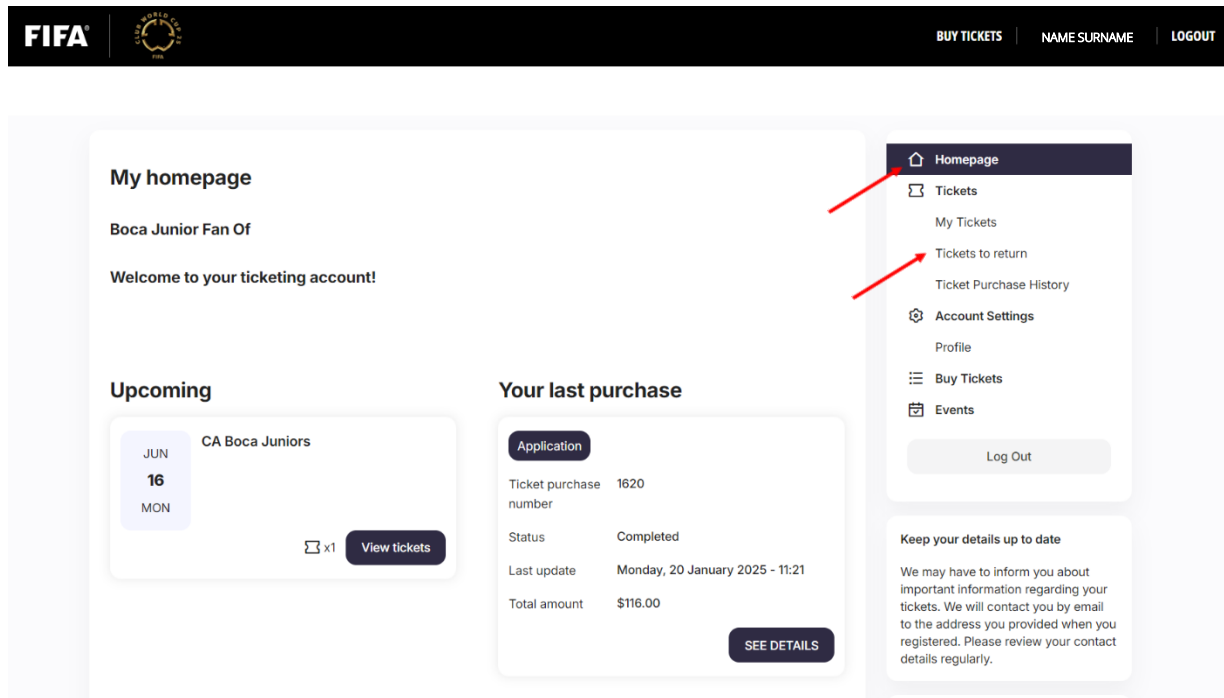
1. Ticket Return

Log in to your FIFA Ticketing account at FIFA.com/tickets [here](#).

Click on your name on the top right-hand side of the screen.

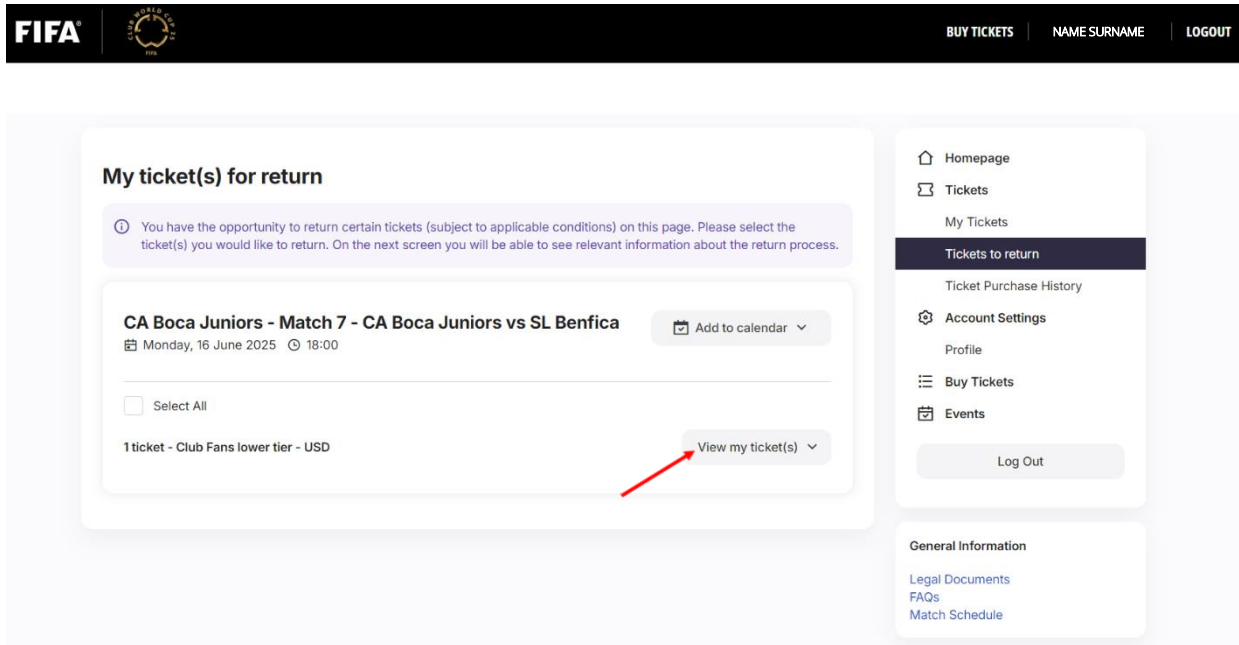


On your homepage, click "Tickets to return" on the menu.

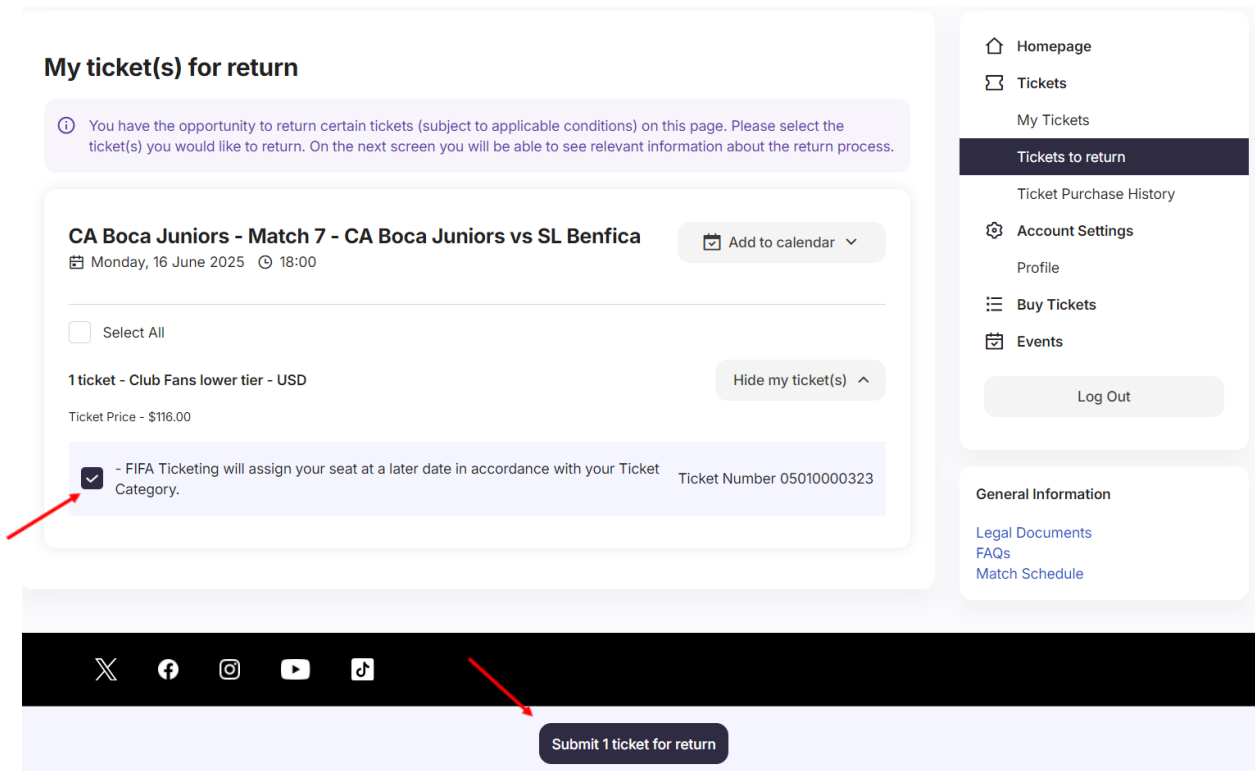




Click on "VIEW MY TICKETS" to choose the tickets you wish to return.



Select the relevant tickets you want to return. Then click on "SUBMIT TICKETS FOR RETURN".





The next screen will have information on your Ticket Return Fee.

My tickets to return

Botafogo - Match 20 - Paris Saint-Germain vs Botafogo
📅 Thursday, 19 June 2025 ⌚ 21:00

Ticket Category	Quantity	Original price	Total
Club Fans upper tier - Ticket Price	2	\$67.00	\$134.00
TOTAL			\$134.00

Return Information

Ticket price
Please note that if your ticket(s) are successfully returned to FIFA Ticketing, you shall receive a refund of the price you paid for your ticket(s), **less an applicable refund administration fee of 10% of this price in accordance with the Ticket Terms of Sale for Club Fans (see clause 15.8).**

Payment method:
If you paid for your tickets by payment card in the FIFA Club World Cup 2025™ Ticketing Portal, the card used originally for the payment will be credited if your ticket(s) are successfully returned.

By checking this box and submitting my ticket(s) for return I acknowledge the return policy applicable to my ticket(s) as set out in the [Ticket Terms of Sale for Club Fans](#) I agreed to upon purchase.

Return summary

Number of tickets:	2
Total value:	\$134.00
Refund administration fee:	\$13.40
Amount to be refunded (*):	\$120.60

(*) Total amount (USD) you will be refunded if your ticket(s) are successfully returned. **Please note that you will only be refunded this amount if all tickets submitted are successfully returned.**

- Homepage
- Tickets
- My Tickets
- Tickets to return**
- Ticket Purchase History
- Account Settings
- Profile
- Buy Tickets
- Events

Log Out



Tick the box acknowledging the Legal documents then click on "SUBMIT FOR RETURN".

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You will receive an email confirming that your tickets will be cancelled and refunded.

The refund will be processed to the original payment card that was used to purchase the tickets.